To: Snemis, Donald (IDEM)[DSnemis@idem.IN.gov]; Mitchell, James[mitchell.james@epa.gov];

Brown, Jaime[brown.jaime@epa.gov]

Cc: Lang, Annette (ENRD)[Annette.Lang@usdoj.gov]; McCoy, Lisa[LMcCoy@idem.IN.gov]; Carla

Morgan (cmorgan@eastchicago.com)[cmorgan@eastchicago.com]; Karner, Sandra

(Sandy)[Karner.Sandra@epa.gov]

From: Kaiser, Steven

**Sent:** Fri 9/30/2016 3:59:29 PM **Subject:** Re: Conference Call today?

Don:

By this email, I am requesting that EPA representatives James Mitchell and Jaime Brown look into the issue - accurate call in numbers for scheduled calls and/or meetings - and provide a solution.

Sorry for the inconvenience. Clear and effective lines of communication are essential to the success of this project.

Sincerely,

Steven P. Kaiser

Associate Regional Counsel

U.S. EPA, Region 5

From: Snemis, Donald (IDEM) < DSnemis@idem.IN.gov>

**Sent:** Friday, September 30, 2016 10:55:39 AM

To: Kaiser, Steven

Cc: Lang, Annette (ENRD); McCoy, Lisa; Carla Morgan (cmorgan@eastchicago.com); Karner, Sandra

(Sandy)

Subject: RE: Conference Call today?

I was at your offices yesterday for a stakeholder meeting, so Lisa covered those calls. Lisa is out today, so I was trying to cover today's calls.

Today's call was at 10am CST. After unsuccessfully trying two other dial-in/conference codes, I finally got the correct dial-in information from Carla Morgan, and was able to join (15 minutes

late). I have a scheduler item on my calendar that was sent to us by Sandy Karner of your office a couple weeks ago, but the conference code is wrong. I think EPA changed the code for today's call-in number but I never got the new information. Communication from EPA has been improving regarding this site, but it seems that these miscommunications keep cropping up from time to time. If there is someone I need to talk to in order to make sure we have current information about conference calls, please provide me his or her contact information. Thanks.

Don

From: Kaiser, Steven [mailto:kaiser.steven@epa.gov]

Sent: Friday, September 30, 2016 11:28 AM

To: Snemis, Donald (IDEM)

Subject: Re: Conference Call today?

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Don:

I'm sorry. I am not certain whether there is a call today and I have been attending to other matters. We had a good call yesterday in which Lisa participated. I understood that you were up at the Site. We are scheduled to talk again Monday afternoon at 3:30 p.m. CT.

Steven Kaiser

Associate Regional Counsel

U.S. EPA, Region 5

From: Snemis, Donald (IDEM) < <u>DSnemis@idem.IN.gov</u>>

Sent: Friday, September 30, 2016 10:09:59 AM

To: Kaiser, Steven

Subject: FW: Conference Call today?

From: Snemis, Donald (IDEM)

Sent: Friday, September 30, 2016 11:10 AM

To: 'Lang, Annette (ENRD)'; Carla Morgan (cmorgan@eastchicago.com)

Cc: McCoy, Lisa

Subject: Conference Call today?

I have a conference call scheduled for today at 11am EST (now). Neither of the dial-in numbers I have tried gets me to a conference call. If there is a call today, please provide me the information. Thanks.



## IDEM Donald M. Snemis

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